

A complainant of Roma nationality turned to the Office of the Commissioner for Fundamental Rights about discrimination at work, but withdrew his complaint, claiming that he had managed to resolve the conflict in the meantime. Subsequently, another employee of the institution concerned requested that the case be investigated further.

CASE LAW MOSAIC

A complainant of Roma nationality who had been evicted due to the demolition of a flat owned by the local government and was living in a caravan in the same place asked for help to resolve his housing situation. On the basis of a signal by the Minority Ombudsman, the local family assistance service visited the family and drew the attention of the Mayor to the municipal care obligations of the municipality in case of circumstances endangering the life and physical integrity of the person in need.

A complainant of Roma nationality had his contract for a municipal rental apartment terminated due to rent arrears and was placed under temporary guardianship. In his complaint, the complainant asked the Minority Ombudsman for help in resolving his housing conditions and his problems with guardianship.

A petitioner of Roma nationality complained that the building authority had ordered him to demolish his residential building within 180 days. He reported that they were raising four minor children, one of whom was severely visually impaired, in difficult financial circumstances. They are afraid that if their property is demolished, they and their children could end up on the street.

A public statue of emblematic value for a nationality community was removed from the façade of a property under renovation without prior consultation with the nationality self-government. In response to a request from the Minority Ombudsman, the property investor replied that the statue would be preserved and that it would be housed in a museum in the future. In her reply to the parties, the Minority Ombudsman stressed the importance of direct dialogue and consultation with the representatives of the nationality community concerned on the final placement of the work of art.

A petitioner spoke on behalf of Roma refugees from Ukraine. In his complaint, he complained about the discriminatory treatment of Roma at the Nyugati railway station, where he was told that Roma from Ukraine were received differently by volunteers and police officers than Ukrainian refugees. Due to the reorganisation of refugee care in Budapest, the Minority Ombudsman was no longer able to investigate the specific complaint, but indicated that she would keep a close eye on the conditions of provision of services to refugees.

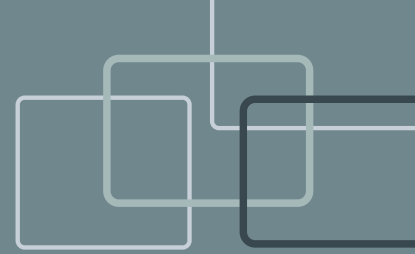
**Office of the Commissioner for Fundamental Rights
Secretariat of the Minority Ombudsman**

1055 Budapest, Falk Miksa u. 9-11.
nemzetiseg.info@ajbh.hu



[Unsubscribe](#)

[Data Protection Notice](#)



A **district municipality had terminated the indefinite lease** of a rented flat owned by the complainant because of rent arrears.

The elderly Roma complainant of Roma nationality with health problems who lives alone and has an extremely low old-age pension, first approached the Minority Ombudsman in 2021 with a complaint about his housing. The Minority Ombudsman was not able to investigate the complainant's case due to a lack of competence, but she contacted the Mayor of the municipality in order to get the fullest possible information and overview of the complaint.

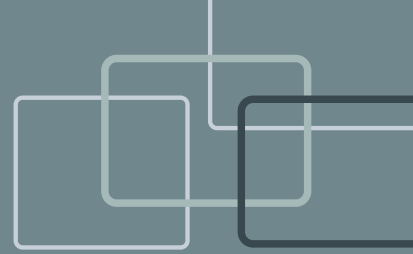
In his reply, the Mayor stressed that, **provided the complainant settled the debt owed to the municipality, the lease could be renewed** under the regulations in force. Otherwise, they will work with the social assistance to try to resolve the housing difficulties of the complainant. In his information letter, he also pointed out that the competent guardianship department had temporarily appointed a professional guardian for the complainant.

In 2022, the complainant made a new submission stating that he was still living in the municipal apartment, but **the property management body responsible for the inspection informed him of several unsuccessful rental inspection notices**. The complainant complained that some rental inspection notices were issued one day before the scheduled inspection and that some notices had an issue date before the date of the failed rental inspection.

The complaint also alleged that **his appointed guardian was not cooperating with him**, that he was not dealing with the debt management of his municipality flat and that he was not handing over the money paid to him as medication allowance, endangering his health.

The complainant **fears that he will be evicted because of his debts and will be placed in a residential care home for the elderly**.

In view of the complainant's vulnerable situation, the **Minority Ombudsman contacted the head of the competent guardianship department** and asked for information on the investigation of the complaints concerning the activities of the guardian and the action taken by the authority so far.



She also **requested information from the director of the property management body** on the notifications of rental inspections. The Minority Ombudsman also asked about the reasons for the inconsistencies in the documents available, how they had been corrected, when and how the complainant had been informed.

The Minority Ombudsman **also requested the involvement and assistance of the competent family assistance centre** in the case, primarily for the temporary and longer-term management and resolution of the complainant's housing problem.

She also requested that, in cooperation with the municipality, an assessment be made of how the complainant's continued accommodation in his current rented municipal flat could be ensured, with appropriate basic social services and health care as necessary.

At the time of publication of this Newsletter, the investigation of the Minority Ombudsman is still ongoing.